

QHN Live! Taking a Call on Quality Series:

*Measuring Patient Safety Climate Using the
Safety Attitudes Questionnaire*

Building Capacity for Quality Improvement



Monday, June 6, 2011
12:00 p.m. to 1:00 p.m. ~ via WebEx ~

Speaker

Rhonda Birse BHA, MLT, ART
Director, Ontario
Canadian Society for Medical Laboratory Science
Recipient: QHN Award, CHA Continuous Quality Improvement
for Health Services Program





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“Measuring Patient Safety Climate Using the Safety Attitudes Questionnaire”

The Quality Healthcare Network has developed the QHN Live! – Taking a Call on Quality series of interactive conference calls for healthcare researchers and decision makers designed to accelerate improvement in healthcare.

Each call is designed to:

- 1) Clarify the selected research, evidence or initiatives discussed;
- 2) Identify and illustrate actions that can be taken on the issue;
- 3) Explore the issues and challenges in implementation in various settings;
- 4) Aid in improving the overall care that our health care system provides

Description of this WebEx Call

Recent media attention to laboratory science matters has opened the door for medical laboratory professionals to critically reflect on their patient safety role. The Canadian Society for Medical Laboratory Science (CSMLS) included in their 2009-2014 strategic plan: “to serve as champions for patient safety by embracing a culture that puts patient safety at the centre of professional practice”. However, they must first evaluate the patient safety culture of the Canadian medical laboratory profession to help define the key patient safety issues in the laboratory.

The CSMLS project aimed to evaluate/examine patient safety attitudes amongst members of the Canadian medical laboratory profession. The assessment of patient safety climate was done using a modified version of the Safety Attitudes Questionnaire (SAQ) adapted for the laboratory setting. The SAQ is an easily adapted, cost effective tool to assess basic understanding of safety-related perceptions and attitudes within a framework of systems and contextual factors. The SAQ elicits frontline healthcare personnel’s perceptions of safety climate over six safety domains: teamwork climate, safety climate, stress recognition, perceptions of management, working conditions and job satisfaction. In addition to establishing benchmark data for a clinical area or profession, the collected data from the survey can be further analyzed by demographic variables to facilitate a more in-depth evaluation of patient safety attitudes. The SAQ can be used multiple times to measure changes in attitudes after initiatives to improve patient safety climate have been implemented.

Cost to Attend

QHN Member Rate	Free!
Non-Member Rate	\$99 + HST

WebEx Call Structure

This WebEx call will be held from 12 p.m. – 1:00p.m. During that time there will be a 20 – 30 minutes presentation from Rhonda Birse with a 15-minute Q&A opportunity for listeners.

Speaker

Rhonda Birse, BHA, MLT, ART

Director, Ontario | Canadian Society for Medical Laboratory Science

Recipient: QHN Award, CHA Continuous Quality Improvement for Health Services Program

Rhonda is the recipient of the Quality Healthcare Network 2011 Award - Continuous Quality Improvement for Health Services for her winning best practice paper, Measuring Patient Safety Climate Using the Safety Attitudes Questionnaire.

For More Information

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